

## CHAPTER ONE – FOR INDIVIDUALS

Section I. Bank accounts:

as of 13/02/2024

Art.6	Reports (statements) on accounts with bank cards	
	...	
2.	Statement on card account with a credit card on a paper-based medium	
2.1.	monthly by mail	BGN 2

Section X. Bank cards, Letter A. DEBIT CARDS:

Art.2	Additional services	
	...	
11.	<b>Delivery of an issued card for receiving:</b>	
11.1	<b>in a different town upon customer's request submitted at the office</b>	<b>BGN 10</b>
11.2.	<b>in a different office within the branch upon customer's request submitted at the office</b>	<b>BGN 5</b>
11.3.	<b>through the Contact Centre of Fibank</b>	<b>BGN 5</b>
11.4.	<b>through the electronic banking "My Fibank"</b>	<b>BGN 5</b>

Section X. Bank cards, Letter B. CREDIT CARDS:

Art.3	Credit cards Visa and Mastercard	
	...	
21.	<b>Delivery of an issued card for receiving:</b>	
21.1	<b>in a different town upon customer's request submitted at the office</b>	<b>BGN 10</b>
21.2.	<b>in a different office within the branch upon customer's request submitted at the office</b>	<b>BGN 5</b>
21.3.	<b>through the Contact Centre of Fibank</b>	<b>BGN 5</b>
21.4.	<b>through the electronic banking "My Fibank"</b>	<b>BGN 5</b>