

To  
**First Investment Bank AD**

Ref. No: M-.../H-.../Б-.../Ж-...

### FEEDBACK FORM

Opinion       Assistance needed       Commendation       Complaint

From .....

*(full name of the individual or legal entity)*

PERSONAL ID No/UIC/BULSTAT ..... represented by: .....

..... PERSONAL ID No .....

*(legal representative/agent under notarized power of attorney No. .... / .....*

Regarding *(brief description)*

Bank accounts       Credit products       Transfers       E-banking       Other

Expected actions on the part of the Bank

Supporting documents *(please attach copies of documents that will allow for a faster response<sup>1</sup>)*

Contact details *(please indicate your preferred method of communication)*

mailing address: .....

phone: .....

email: .....

Date: .....

Signature: .....

Accepted by (to be completed by the Bank)

employee names

branch/office

date

<sup>1</sup> Feedback is important to us. We will consider this form carefully and provide you with a response as soon as possible.