

**REQUEST** for registration/change/termination of registration  
with the **Fibank** Mobile Application of First Investment Bank AD

**I. Account Holder details:**

\_\_\_\_\_ (full names)  
EGN/Pers.No/Foreigner's Pers.No/UIC \_\_\_\_\_, ID Document No \_\_\_\_\_, Issued on \_\_\_\_\_ Issued by \_\_\_\_\_

Permanent Address/Management Address:

\_\_\_\_\_ p. code

Correspondence Address:

\_\_\_\_\_ p. code

(to be completed if different from the Permanent/Management Address)

Valid email address: \_\_\_\_\_

Mobile phone: \_\_\_\_\_

represented by (regal representative/s, agent pursuant to notarized power of attorney No \_\_\_\_\_ / \_\_\_\_\_):

1. \_\_\_\_\_, EGN \_\_\_\_\_  
(names)

2. \_\_\_\_\_, EGN \_\_\_\_\_  
(names)

**II. I, the Account Holder hereby submit this Request for:**

registration       change of registration       termination of registration

of the Authorized User: \_\_\_\_\_

with EGN: \_\_\_\_\_, who may perform in my name and on my behalf:

active banking transactions (including passive transactions)       passive banking transactions

on all accounts of which I am the Account Holder/ the legal entity represented by me is the Account Holder. I have provided the said Authorized User with rights to perform transactions on those accounts by notarized power of attorney according to the requirements of the Bank, and/or by authorization made at an office of the Bank, unless otherwise specified in Section III below.

**I define the following basic limit levels for performing active banking operations without a Token device through the *Fibank* Mobile Application, unless otherwise specified in Section III below:**

Type of limit on the account:	<input type="checkbox"/> Level A	<input type="checkbox"/> Level B	<input type="checkbox"/> Level C
Weekly:	1000 currency units	2000 currency units	4000 currency units
Daily:	500 currency units	1000 currency units	2000 currency units
Per transaction:	100 currency units	500 currency units	1000 currency units

**III. Additional conditions defined by the Account Holder (to be completed only where appropriate):**

I hereby request that the accounts listed below are registered for performance of transactions through the *Fibank* Mobile Application under the following conditions:

№	Account with IBAN	Alias	Change	Limit levels without a Token device:	
				Period*	Limit**
1.	BG __ __ FINV9150 __ __ __ __ __ __ __ __ __ __		<input type="checkbox"/> add <input type="checkbox"/> remove		
2.	BG __ __ FINV9150 __ __ __ __ __ __ __ __ __ __		<input type="checkbox"/> add <input type="checkbox"/> remove		
<p><b>*The period for which specified limit applies may be specified in number of days, or per separate transaction.</b></p> <p><b>When the period is per separate transaction, indicate (0).</b></p> <p><b>**The limit is defined in the currency in which the account is kept. Values cannot exceed the limits defined for level C.</b></p>					

**IV. Agreement under General Terms:**

- At the request of the Account Holder, First Investment Bank AD (Fibank, or the Bank) agrees to provide him, or the Authorized User designated by him, with access rights to the *Fibank* Mobile Application and to provide the payment services requested by the Account Holder in the scope and under the conditions pursuant to the General Terms and Conditions for Use of the *Fibank* Mobile Application (the General Terms).
- By signing this Agreement, the Account Holder accepts and agrees that the execution of transactions, incl. the execution of payment orders through the Mobile Application on his accounts registered in the Mobile Application, the signing of documents and others shall be carried out according to the General Terms and General Terms and Conditions for opening and maintaining of bank accounts and providing of payment services (GTCPS), on the basis of this Agreement and under the particular terms and conditions for the respective product or service, provided to him advance for making an informed decision through the Mobile Application or on the website of the Bank at [www.fibank.bg](http://www.fibank.bg).
- By signing this Agreement, the Account Holder declares that he is familiar with the Means of Access and Identification in the Mobile Application and with the degree of security provided by of each one of them, and accepts that the Authorized User will personally determine the Means of Access and Identification from among them, which the Account Holder considers secure enough for the purposes of the transactions and the specific arrangements with the Bank. The Bank and the Account Holder agree that the Means of Access chosen by latter or by the Authorized User will serve for their identification when using the Mobile Application and all orders submitted on behalf of the Account Holder, confirmed by the Means of Access and Identification used, incl. payment orders, will be considered as signed by the Account Holder with a legally valid signature within the meaning of Art. 13 of the Law on the Electronic Document and Electronic Signature.
- By signing this Agreement the Account Holder agrees that:

- 4.1. when ordering active transactions through the *Fibank* Mobile Application and using a Token device as Means of Access and Identification, the orders from the accounts registered with the Mobile Application, will be executed up to the amounts of the limits defined for the Authorized User by the Account Holder or by the Bank in the Virtual Banking Branch;
- 4.2. access to the *Fibank* Mobile Application will be carried out through the personal Means of Access and Identification of the Authorized User, valid for the Virtual Banking Branch or My Fibank service, for which the Authorized User is registered;
- 4.3. access to the *Fibank* Mobile Application from a non-registered/deregistered mobile device shall allow the use of passive (reference) banking transactions;
- 4.4. The Authorized User shall perform the banking transactions referred to in this Request under the above conditions from any mobile device registered by him in the *Fibank* Mobile Application.
5. The Account Holder shall be liable for any damages arising out of, or in connection with the improper use of the Mobile Application after identification in the Mobile Application under the terms of this Agreement and the General Terms, and undertakes to protect and safeguard the Bank from all actions, claims and proceedings brought against it, and to compensate it for any losses, damages and costs which the Bank may incur by reason directly or indirectly related to unauthorized access to information or performing of transactions through the Mobile Application, including but not limited to the use of the Means of Access..
6. The Account Holder shall be liable for any damages or lost profits arising from providing to the Bank of false or inaccurate data and information, either by himself or by the Authorized User acting in his name and on his behalf, when using the products and services offered through the Mobile Application.
7. This Agreement is concluded under general terms pursuant to Article 298 of the Commerce Act and shall enter into force with the activation of the access of the Account Holder/The Authorized User to the Mobile Application. The rights and obligations of the parties to the Agreement shall be governed by the General Terms and Conditions for use of the *Fibank* Mobile Application and by the General Terms and Conditions for opening and maintaining of bank accounts and providing of payment services, which form an integral part of the Agreement.
8. By signing this Agreement, the Account Holder declares that he is familiar with the General Terms and Conditions for use of the *Fibank* Mobile Application, the General Terms and Conditions for opening and maintaining of bank accounts and providing of payment services, and with all other requirements, procedures and recommendations of the Bank, as well as with the General Terms applicable to the particular payment service and/or instrument used by him through the Mobile Application, with the Tariff of Fees and Commissions of Fibank, accepts their application in relation to the conclusion and performance of this Agreement, and undertakes to comply with them.

\_\_\_\_\_  
 (Place, Date)

**For the Bank:** \_\_\_\_\_

**For the Account Holder: 1.** \_\_\_\_\_

**2.** \_\_\_\_\_

\_\_\_\_\_  
 (name, signature, stamp)

\_\_\_\_\_  
 (signature/s, stamp)