Appendix 1

TO

First Investment bank AD

.....

C O M P L A I N T

from……**EGN / UIC / BULSTAT** ……
Names as per ID document / Name, if legal entities or sole traders

permanent address / seat .....

.....

address for correspondence

.....

.....

phone ..... **mobile phone** ..... …..

fax ..... **e-mail** .....

represented (legal representative / proxy according to notarially attested power of attorney № ……./ .....) **by**:

.....**EGN**.....

With regard to (*Description of the reason for the complaint; grounds for the claim / date and place of arising/concluding the disputed transaction/contract; other circumstances concerning the case; if you need more space for the description, please continue on a separate page)*

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....

Claim of the complaint sender

.....

.....

.....

.....

.....

In case your complaint is groundless you shall be charged in accordance with FIBank's Terms and Conditions.

Appendices

For the timely and fast settling of the case please apply copies of all available documents (contract, invoices, bills etc.) confirming the grounds and the amount of the complaint.

.....

.....

.....

Date: ..... **Signature:** …….

Accepted by (filled in by Bank's officer)		
Name of the Bank's officer	*office / branch*	*dated*